

## CLIENT RESOURCES

### Counseling Services

#### ***Sexual Abuse Counseling*** – Women and Children

- Women In Transition Hotline: (215) 751-1111
- Dawn's Place
  - Provides a safe place and programming for sexually trafficked and exploited women, domestic and international
  - 215-849-2396

#### ***Sexual Abuse Counseling*** – Men, Women, and Children

- Women Organized Against Rape (WOAR): 24 hour hotline - (215) 985-3333
  - Child, toddler and adult therapy groups and individual counseling for sexual abuse and counseling referrals
  - See <http://www.woar.org/counseling> for detailed information

#### ***Family Counseling***

- Congreso (Family and Housing Services): (215) 763-8870
  - Parental counseling and assistance with family social services
- Lutheran Settlement House Bilingual DV Program (215) 426-8610
- Children's Crisis Treatment Center (215) 496-0707
  - Trauma and Sexual Trauma Treatment Programs for children aged 18 months to 3 years. Trauma can be homicide, suicide, abuse, house fire.
- Anti-Violence Partnership (215) 567-6776
  - Therapy for children who have witnessed domestic violence
- Achieving Reunification Center (DHS) (267) 514-3500
  - A one-stop shop for parents – provides housing counseling, parent education, parent mentors, job coaching, etc.
  - 714 Market St., 5<sup>th</sup> Floor
- Center for Families and Relationships (215) 537-5367
  - Non-profit counseling center providing high quality therapeutic services for the working poor, particularly single parent families
  - Therapy for singles, couples, families and children as well as Anger Management Groups, Parenting classes and Art Therapy for Children
  - 1600 Magee Avenue

#### ***LGBTQ Clients***

- Mazzoni Center: (215) 563-0652
  - Also offers Legal services and STD testing
- The Attic Youth Center (*clients 14-21 years old*): (215) 545-4331
- Equality Advocates: (215) 731-1447 ext. 15

#### **Reporting Abuse:**

- ***Sexual Abuse:*** Philadelphia Special Victims Unit: (215) 685-3251
- ***Child Abuse and Neglect:*** Childline 1-800-932-0313

## **Domestic Violence Resources**

### ***Court Assistance***

- Family Court Domestic Violence Unit (215) 686-3511 (24 hour-a-day access)
  - 34 South 11<sup>th</sup> Street, Room 242 (open 8:00 AM–5:00 PM, Monday–Friday)
- Emergency Protection from Abuse Site (215) 683-7280 (24 hour-a-day access)
  - 1301 Filbert Street (open evenings, weekends, and holidays)
- District Attorney’s Office, Private Criminal Complaints (215) 686-9863, 9864, 9865
  - 1425 Arch Street, 4<sup>th</sup> Floor (open 9:00 AM–5:00 PM, Monday–Friday)
- District Attorney’s Office, Family Violence and Sexual Assault Unit (215) 686-8096
  - 3 South Penn Square
  - Answers questions about specific criminal cases when provided with the MC number and the defendant’s name
- Office of Parole and Probation (215) 683-1000 (county office)
  - (215) 560-2454 (state office)
  - If possible, have abuser’s correct name, birth date, address, and police photo number.
- Criminal Complaint Unit (215) 686-8370 (voicemail)
  - For complaints against abusive adolescents, ages 10–17
  - 1801 Vine Street, Room 233 (walk-ins between 1:30 PM–3:30 PM only)
  - Have alleged offender’s correct name, address, and age.
- Small Claims Court (215) 687-7987
  - To file for recovery of personal property
  - 34 South 11<sup>th</sup> Street, Room 500.

### ***Crisis Centers and Counseling***

- Lutheran Settlement House (215) 426-8610
  - Bilingual domestic violence program: x236
- Women Organized Against Rape (WOAR) – 24 hour hotline: (215) 985-3333
- Women In Transition Hotline: (215) 751-1111
- Philadelphia Domestic Violence Hotline (866) 723-3014
- National Domestic Violence Hotline 1-800-799-7233

### ***Defender Services***

- Defender Association of Philadelphia (215) 568-3190
  - 1441 Sansom Street
  - Defends low income clients in criminal cases
- National Clearinghouse for the Defense of Battered Women (215) 351-0010
  - 1-800-903-0111 x3
  - 125 S. 9th Street, Suite 302

### ***Emergency Shelters***

#### **For Women, Families and Children**

- Salvation Army – Eliza Shirley House (215) 568-5113
  - Accepts single homeless women, homeless mothers or fathers with children. Must be a Philadelphia resident.

- 1320 Arch Street
- Office of Services to the Homeless and Adults (215) 686-7150/52
  - Weekdays 8 am–4 pm
  - 141 N. Juniper Street
- Philadelphia Domestic Violence Hotline: (866) 723-3014
  - Offers shelter for abused women and their children in and outside of Philadelphia

#### For Men

- Ridge Avenue Shelter (24 hours) (215) 236-0909
  - 1360 Ridge Avenue
- Salvation Army – Eliza Shirley House (215) 568-5113
  - Must be a homeless father with children.

#### **Help for Abusive Partners**

- Menergy: (215) 242-2235, *Spanish:* (267) 625-6135
- Men’s Resource Center: (215) 564-0488

#### **Immigration Issues**

- Congreso Family and Housing Services: (215) 763-8870
- HIAS and Council Migration Service of Philadelphia: (215) 832-0900
- Nationalities Service Center: (215) 893-8400
- Catholic Social Services (215) 587-3900
  - Domestic violence, immigration, asylum and citizenship assistance
  - (215) 854-7019 – Immigration and Refugee Services

#### **Public Housing**

- Philadelphia Housing Authority (215) 684-4452

#### **Substance Abuse**

- Alcoholics Anonymous (215) 923-7900
- Narcotics Anonymous (215) 440-8400
- Community Behavioral Health/Office of Behavioral Health 1-888-545-2600
  - Adult, child, and adolescent mental health and substance abuse services for all Philadelphians on Medical Assistance (MA)
  - 24 hour hotline

#### **Youth Services**

- Covenant House Crisis Shelter (215) 951- 5411 / 24-hour hotline 1-888-829-1249
  - Emergency shelter for homeless and runaway youth
- The Attic Youth (215) 545-4331
- Voyage House, Inc. (215) 545-2910
  - Counseling for sexually abused girls, food cupboard
- Youth Emergency Service (215) 787-0633
  - Shelter services and counseling.