

# Attention PUA Applicants:

**As of now, the Pandemic Unemployment Assistance (PUA) system is only set up to receive your applications.**

You cannot file a weekly claim at this time - this is because of the system, it does NOT mean something is wrong with your application.

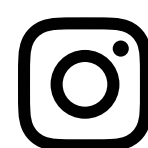
## Important notes about the PUA system:

- You will not need a PIN number for PUA, instead, you will use the username and password you created during the application.
- If you are not able to sign into the system now, that is because of glitches with the website, not because you did something wrong.
- Right now, the system is showing every applicant that they are only eligible for the base amount of \$195. The Department has not yet evaluated weekly benefit rates.
- You will be able to upload documentation later, if you were not able to upload in the application or have additional evidence.
- You can file weekly or biweekly claims, once the system is set-up.
- The system is also showing every applicant that they have 3 “issues” regardless of what you submitted with the application.

If you previously tried to apply for PUA but could not file because you had some W2 wages, the system has now been updated and you should **try again**.

There are several other applications issues that are still preventing some applicants from filing a PUA application. We have made the Department aware of these issues and they are working on updates.

**No information is available about when benefits will be paid. Stay tuned for updates.**



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